

16 June 2007

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Monica Desai
Chief, Media Bureau
Federal Communications Commission
445 12th Street SW
Washington, DC 20554-0005

Dear Mrs. Desai,

I am writing to you today to express my discouragement with the cable industry for their resistance in adopting the CableCARD technology.

As an owner of a TiVo Series 3 DVR, I am a user of CableCARDS supplied by Comcast of New England. It was difficult to have them installed, including the need to pay a service fee and requiring two visits.

Numerous TiVo owners, as expressed on the TiVo Community Forum, have had difficulty and outright resistance in getting CableCARDS installed in their TiVo's. When problems arise, cable companies quickly blame the TiVo. Many cable companies, including my own, claim that CableCARDS are not compatible with TiVo's when one calls to request an installation.

It appears what was once and could be a great plan to allow independence from set top boxes supplied by cable companies has now become a technology that is rapidly fading. Resistance to adopt the technology has caused many television manufacturers to abandon support of CableCARDS in their television sets.

Please put forth a major effort to ensure cable companies adopt – and support – CableCARD technology, including the use of multi-stream and bi-directional CableCARDS. Individuals should not be required to purchase or rent equipment from the cable company in order to view television. Imagine if the phone companies required a special device to enable you to use their telephone lines. This is how the cable industry currently operates, and their resistance to fully adopt the CableCARD standard is ensuring this type of operation remains valid for many years to come.

Thank you for your help in ensuring viability of the CableCARD standard.

Yours,

A handwritten signature in black ink, appearing to read "Eric Nix".
Eric Nix

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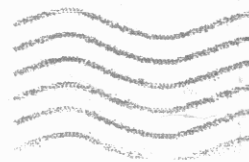
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